

2020 Regional Impact



51%

Individuals served were at or below the poverty level



463

Clients utilized transportation services



13

Individuals received Options Counseling



80

Clients received Adult Day Services



83,803

Information & Assistance Contacts



1,908

Older adults waiting for services



285,769
Home Delivered Meals



\$114,966

Voluntarily contributed by clients to expand services

Funding Source:

Home Care & Community Block Grant (HCCBG)

2020 Regional Impact



8,775

Contacts for
Family Caregiver
Support

Top 5 Services:

Information & Assistance

In-Home Respite

Training Programs

Support Groups

Incontinence Supplies



285

Sample Calls on
Peer Place

Top 5 Needs:

Home Care

Transportation

Long Term Care &
Ombudsman

Housing

Information & Referral



409

Closed Complaints
from LTC Residents

Top 5 Complaints:

Care

Autonomy, Choice,
Rights, and Privacy

Admission, Transfer,
and Discharge

Dietary

Environment



14



Senior Centers of Excellence



802

Clients provided with
legal services

Area Agency  on Aging

Triangle J Council of Governments